

P.O. Box 153605
Irving, TX 75015-3605

Sample A. Sample
123 Main Street
Anytown, USA 12345-6789

**Important news about your
Verizon FiOS® TV service.**

Dear Sample:

We're constantly improving your FiOS TV service. In fact, your 200 all-digital channels now include **more exclusive content** (like the *complete* Disney On Demand and ESPN On Demand packages); **more music**, including 47 Music Choice channels *plus* 48 new Urge Radio channels; **24+ HD channels**; over 10,000 titles — many of them *free* — in your **On Demand library**; and of course, **the most amazing picture, period.**

You'll find many new enhancements enabled by FiOS, the most advanced fiber-optic network. We've *automatically upgraded* your service to include the powerful **new Interactive Media Guide** — the first program guide to give you integrated control of TV shows, movies, HD and On Demand programming. You'll be able to search by title, actor, director, genre and more. Get local weather and traffic at the touch of a button. Control what your children watch in your home. And that's just the beginning.

The cost of providing FiOS TV is increasing. Therefore, certain monthly rates must be adjusted, effective 1/20/08. (See reverse for details.) However, as a preferred customer, your rates for the FiOS TV Services currently on your account will **not increase**. Plus, you may add services to your account at current prices until 1/19/08. However, any new service added after that date will be subject to the new rates; so if you're thinking of upgrading your service, we encourage you to take advantage of this opportunity today.

Thank you for being a FiOS TV customer. We are committed to delivering the best quality, value and entertainment experience available today.

Sincerely,



Benigno Gonzalez
Director, FiOS TV Product Marketing

P.S. Please visit verizonfios.com/tv for more information and updated channel lineups.

Verizon FiOS

tv | internet | phone

It's the Network



FiOS TV Rates — Effective January 20, 2008

Service	Current Rates	2008 Rates
FiOS TV Premier	\$42.99	\$47.99
La Conexión	\$32.99	\$37.99
Packages		
Movie Package	\$12.99	\$14.99
Premiums		
Playboy	\$15.99	\$16.99
VOD & PPV		
New Releases	\$3.99	Varies
Library	\$2.99	Varies
WWE 24/7	\$7.99	\$9.99
Set Top Box (STB)		
Cable Card	\$2.99	\$3.99
Standard Definition (SD)	\$4.99	\$5.99
Subsequent Installations/Charges		
Service Repair Visit Charge	NEW	\$79.99
Set Top Box Installation/Retrieval	NEW	\$79.99
Set Top Box Upgrade (Self Install)	NEW	Free

Current Rates reflect your current rates.

2008 Rates reflect the prices for any new services you order after 1/19/08.