



Dear Customer,

As part of our ongoing dedication to provide excellent service, Verizon is continuing to enhance its programming lineup to ensure that our packages include the content our customers want to see. We also strive hard to provide the best experience for our customers by keeping them informed of programming and content-related changes that occur on our network.

If you subscribe to one of our Premium Packages that includes Cinemax and/or the Movie Channel, you may have noticed that content on any of the 4 channels listed below is actually viewable in two locations on your channel line up - identical programming only at different start times.

Please note that, in efforts to continue introducing more exciting content to the FiOS TV network, the four duplicate channels identified below will be removed on or after June 21st, 2010. The good news is you will still be able to access all of the same programming by tuning into the channel locations listed below in the column on the far right. Same great programming, just another time!

The Movie Channel and Cinemax Channels	Channels To be removed on or after 6/21/10	Channels To remain as is
Action Max HD – West	925	N/A
Thriller Max HD – West	927	N/A
TMC Xtra HD – West	888	N/A
TMC HD – West	886	N/A
Action Max HD	N/A	924
Thriller Max HD	N/A	926
TMC Xtra HD	N/A	887
TMC HD	N/A	885

Remember – use your FiOS TV DVR to record and watch these programs when you want! Learn more about FiOS TV DVRs, other equipment and features at Verizon.com/fiostvcentral.

For more information on your local channel listings, access your lineup 24 hours a day, 7 days a week by visiting us at www.verizon.com/fiostvchannels and entering your home zip code.

Please note that if you no longer subscribe to one of our Premium Packages, you may disregard this notice.

We value you as a customer and look forward to continuing to serve you.



On Channel Message

On or after June 21, 2010 this channel will no longer be available for viewing. For more information please press the "menu" button on your remote and scroll to see your "messages" for complete details.

Message Center Notice

Short Title: HD Channel Changes

Long Title: West Cost HD Channels being Removed

Message:

Customer A. Customer,

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- Action Max HD West – ch 925
- Thriller Max HD West – ch 927
- TMC Xtra HD West – ch 888
- TMC HD West – ch 886

The good news is you will still be able to access all of the same programming by tuning in to the channel locations listed below. Same great programming, just another time!

- Action Max HD East – ch 924
- Thriller Max HD East – ch 926
- TMC Xtra HD East – ch 887
- TMC HD East – ch 885

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